

Find out How You Can Digitally Transform Your Contact Center



By NICOLA BROOKES

Upcoming webinar: Digitally Transform your Contact Center - Tuesday, November 13th 10:00 am PT/1:00 pm ET



Exceptional customer experiences don't just happen on the "phone". In today's world, customers require exceptional service across every device and platform. NewVoiceMedia's deep Salesforce integration, with its omni-channel and speech analytics capabilities, will enable your organization to provide a superior customer experience.

Join us for our upcoming webinar, Digitally Transform your Contact Center, on Tuesday November 13th. NewVoiceMedia will host a panel of experts from Salesforce, Inogen and Vertafore for an interactive discussion around the benefits of omni-channel and speech analytics solutions. You'll learn from the experts how to:

- Empower your agents to handle customers across voice and digital channels
- Enable your organization to differentiate on customer experience
- Improve quality management, training, agent onboarding, and compliance by analyzing 100% of your customer conversations with integrated speech analytics and off-the shelf dashboards

Sign up for the webinar today. If you can't make it, register anyway and we will send you the recording.

As an added bonus, the first 25 people to register and attend the webinar will receive a copy of the book "The Effortless Experience: Conquering the New Battleground for Customer Loyalty." We hope you can join us on November 13th!

Please fill out the form and we will be in touch with you shortly.

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